



Royal Disposal & Recycle

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TRASH PICKUP SPECIFICATIONS

Welcome to Royal. We value you as our customer and look forward to providing your trash removal services!

If you have any questions or problems, please call Customer Service at 713-526-1536 and our personnel will assist you.

1. **Trash pickup days are Tuesday and Friday** between 7:00 am and 3:00 pm.
2. **Trash will be picked up at the residents' back door.** Up to six (6) cans of properly contained residential household waste designed to hold forty (40) pounds or less.
3. **Yard waste will be picked up at the curb and must be placed in sturdy plastic bags weighing not more than 40 pounds each bag.** Tree branches must be less than 3 inches in diameter. Shrub trimming must be less than 3 inches in diameter. All branches and trimmings must be cut to lengths no longer than 4 feet in length and must be securely tied in bundles and not weigh more than 40 lbs. per each bundle. A combined maximum of 8 bags or bundles will be picked up per pickup day.
4. **Bulk items and white items:** Placed at the curb on Friday. Items will be picked up at no charge, or, depending on the size, amount of labor, handling, or dump expenses, homeowner will be billed separately at a negotiated price. Items not picked up will be tagged by contractor. **(1 bulk item per household per week).**
5. **EXCLUDED ITEMS:** acids; car batteries; car parts; car tires; chemicals; construction trash (to include concrete, large quantities or rolls of carpeting, fencing, construction material and debris); dirt; garage door openers; hazardous or toxic or radioactive waste; large pieces of glass (must be broken and placed in cardboard box and weigh less than 40 pounds); gravel; human or animal fecal waste (if not contained in plastic bag or closed boxes so Contractor employees do not come into direct contact with fecal material while loading into truck); large sofas and sleepers and furniture with metal frames; metal items; paint; petroleum products or filters; refrigerators (if Freon is not removed and refrigerator tagged); rocks; sand. Uncollected items will be tagged. **Homeowner may call Customer Service at 713-526-1536 and arrange for items to be picked up separately or at a negotiated price. If lines are busy, your call will be returned promptly in the order received.**

Holidays are: New Year's Day; Memorial Day; Independence Day; Labor Day; Thanksgiving Day; and Christmas Day. If your trash pickup day falls on a holiday, your trash will not be picked up. It will be picked up on your next regular scheduled pickup day following the observed holiday. If the holiday does not fall on your regular trash pickup day, you will be picked up on your scheduled days. On other holidays trash will be picked up subject to landfills being open. Royal Disposal will provide notice via e-mail to HOA of changes in holiday collection schedules

