

Cypress Forest P.U.D.

We are excited to announce our new payment options!

You may now pay via credit/debit/prepaid card or eCheck. American Express, Discover, MasterCard, and Visa are all accepted.

- **Web Payments:** Log onto <https://edpwater.firstbilling.com> to access the online payment portal. You can register your account, or pay as a guest.
- **Automatic Monthly Payments:** Log onto <https://edpwater.firstbilling.com> or contact EDP at 832-467-1599 (M – F, 8AM – 5PM) to sign up for auto payments. You can select your payment method, enter your due date of the 1st, and the payment amount. Each month, you will receive an email confirming the payment was successful. **If you are currently signed up for Bank Draft, please be aware that your payment will no longer be drafted. Please access the payment portal to register for the new Auto Pay services.**
- **Live Agent Assisted Payments:** 832-467-1599 (M – F, 8AM – 5PM)
- **By Mail:** Enclose payment stub with your check or money order in the return envelope provided. Please allow ample time to ensure delivery before the due date.
- **In Person:** Our two office locations are 17495 Village Green Dr., located in Jersey Village, and 15903 Squyres Rd., located in Spring.
- **Night Drop Box:** See box locations above. Please insert a check or money order, along with the payment stub, in the return envelope. Our payment processing department will post the payment the following business day.
- **Online Bill Pay Through Your Financial Institution:** Payments can be made via your at-home internet service. Please allow 7-10 business days, prior to the due date, for the payment to be received.

First Billing Services assesses a convenience fee for each credit, debit, prepaid card and eCheck transaction. Card transactions will be assessed a 3.99% fee. One-time eCheck transactions will be assessed a \$1.99 fee, and recurring eCheck transactions will be assessed a \$1.00 fee.

**For more information or assistance with registration,
Call EDP at 832-467-1599, Monday – Friday, 8:00am to 5:00pm**