

# CYPRESS FOREST TRASH PICKUP SPECIFICATIONS

1. We appreciate this opportunity to serve you!
2. Trash pickup days are Tuesday and Friday between 7:00 am and 6:00 pm.
3. Holidays are: New Year's Day, Thanksgiving Day, and Christmas Day. If your trash pickup falls on a holiday, your trash will not be picked up. It will be picked up on your next regularly scheduled pickup day. In other words, you will receive only one pickup in the holiday week. If the holiday does not fall on your regular trash pickup day, you will be picked up on both of your scheduled days for the holiday week. Collection on other holidays is subject to landfills being open. Royal Disposal will provide notice of any changes in holiday collection.
4. Residents provide their own standard-sized 45 gallon plastic trash cans or they may use plastic bags.
5. **Back door** - "Valet Service" will be provided and our crews will walk the trash to the truck at the curb. Trash must be placed near the garage and/or house, and EASILY ACCESSIBLE AND VISIBLE as personnel walk up driveway from the street. A maximum of 6 garbage cans weighing 40 pounds or less will be picked up per pickup day. Please do not place your cans under roof eaves where rainwater fills cans.
6. **Yard Waste – Must be placed at the curb. A maximum of 8 bags** of grass, leaves, and/or bundles of yard trimmings will be picked up each collection day. Tree trimmings must be less than 3 inches thick and tied and bundled in lengths of 4 feet or less. **All yard waste bags and bundles must weigh less than 40 pounds.**
7. **Heavy Items - Must be placed at the curb.** Stoves, washers, dryers, refrigerators (FREON MUST BE REMOVED FROM REFRIGERATOR AND TAGGED OR HOMEOWNER may call Royal Disposal to arrange for pickup and WILL BE BILLED \$45.00), hot water heaters, and small pieces of furniture will be picked up on the last collection day of the week at no charge. Limit one item per home per week. **Heavy items must be placed at the curb.**

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8. **EXCLUDED ITEMS:** Construction trash, concrete, car batteries, car parts, dirt, tires, large sofas, sleeper-sofas, metal items, metal bed frames, garage door openers, large quantities of fencing materials and large rolls of carpet. **Swimming pool chemicals, acids, paint, and other household hazardous chemicals must be taken to the City of Houston or county Household Hazardous Waste Recycling Facility by homeowner. Homeowner may call Royal Disposal at 713-526-1536 for special pickup of excluded items** to be billed directly to customer at a negotiated price. Leave your name, address, and phone number (say your phone number slowly and repeat twice) your subdivision name, and your specific request.

**ROYAL DISPOSAL & RECYCLE**

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